

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 27th February 2018
In C.G.No:124/ 2017-18/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Smt. M. Kalpana,
W/o. Lakshmana Rao,
Chinthagunta(V)
Venkatagiri,
Nellore Dist.

Complainant

AND

Respondents

1. Assistant Engineer/ O/Venkatagiri Rural
2. Assistant Divisional Engineer/O/Venkatagiri
3. Divisional Engineer/O/Naidupet

ORDER

1. Smt. M. Kalpana W/o. Lakshmana Rao Chinthagunta (V) Venkatagiri (M) presented a complaint before this Forum during the Vidhyut Adalat held at Venkatagiri on 08.09.2017. The complainant in her complaint has informed that electrical wires are hanging in low heights near her residence and hence requested to provide intermediate pole to raise the height of the line.
2. The Respondent. No.1 in his written submission has explained one No. insertion of middle pole was erected and hence resolved the grievance.
3. During the teleconversation with the complainant by the Secretary/CGRF at 11.25. A.M on 09.02.2018, the complainant has confirmed about erection of middle pole and expressed her gratitude.
4. In as much as the grievance of the complainant has been resolved by the Respondents, the complaint is disposed off in favour of the Complainant.

O/C

DESPATCHED
DATE 2/3/18

C.G.No.124/2017-18_Nellore Circle

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4thFloor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 27th day of February 2018.

Sd/- Member (Finance)	Sd/- Member (Technical)	Sd/- Independent Member	Sd/- Chairperson
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Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.